

# SERVICE HOUR COMMITMENT

## INFORMATION SHEET

### SERVICE HOURS

**Q: Why do I have to work service hours?**

**A:** Because without you we don't have hockey. Parent support is needed to perform duties that are needed in order to play games, raise revenues, and manage activities around the rink. We need **EVERYONE'S** support.

**Q: What is my service hour commitment?**

**A:** We require 20 service hours per year per returning family and 10 service hours per year per new family. If you **ONLY** have a Mite Learn To Skate player the family is exempt from service hours.

Hours can include Committee Chairperson, Coaching Staff, Tournament Manager, Board Member, Team Manager, Learn to Skate program assistance, etc.

**Q: How do I receive credit for those hour I have worked?**

**A:** You will need to log in to your family account online and log in your hours worked, within a week of completion. Please note for Coaches, Managers, and positions that require ongoing support throughout the season, the easiest way to is log 5 hours in per month for November, December, January and February. Please know that we know some positions hours are countless, but you do not need to log every time you touch the ice for practice, arranging games for teams, or attending meetings. Everyone volunteer hour is greatly appreciated, but for the ease of simplicity please just log 5 hours for each of the above specified months with the appropriate description, i.e) Int-Adv Mite Coaching November 1<sup>st</sup> 5 hours. Once these hours are entered on line they will be approved with in the month they occur. You will be able to check your service hour's real time simply by logging on to your family account.

**Q: What if I don't work the required hours?**

**A:** You will be charged \$25 for each hour not worked. You will receive a bill with your total amount due before registration for the next year. This needs to be paid prior to registering your skater(s) for the new season. If there is a discrepancy in the recording of service hours, it is your responsibility to provide documentation to the Service Hour Coordinator to have this corrected. If you do not fulfill your commitment and you pay the required fees you will still be required to put down a \$250 deposit toward the hour commitment for the following hockey season. This deposit will only be deposited if you **DO NOT** fulfill your hour requirement again. Additionally, we will now be collecting a deposit for all families that only have Bantam skaters. If you only have a returning TYH skater in Bantams, you will be required to leave a \$500 check to TYH as a deposit on your service hours to be returned at the end of the year when your service hour commitment is met. If you are new to the organization and only have a Bantam skater then you will need to have a deposit check made payable to TYH in the amount of \$250. Again to be returned once your service hour commitment has been met for the organization.

**Q: Will the duties I perform during my skater's home games and home tournament count towards service hours?**

**A:** No. A Scorekeeper, timer, and two penalty box workers must be provided by each team for all home games and home tournament games. Each team is required to staff its home tournament shifts for registration, sucker pull, and any other tasks needed. These hours do not count towards service hours. The Team Manager will be responsible for scheduling the home game hours and the tournament manager will be responsible for scheduling the tournament shifts. **Every family is required to work home games and the home tournament, regardless of having all service hours met.**

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